

Desk-Bound, Interactive Work Pattern

If you spend over three quarters of the working hours at your own desk then you have a desk-bound work pattern. If over half of the time you spend at your desk is taken up by talking to someone face-to-face or on the phone then you have a desk-bound, interactive work pattern.

Supervisors, program managers, receptionists, call center staff, and help desk employees often have the desk-bound, interactive work pattern.

People with this work pattern often want their workplace to have the following attributes:

- Being able to interact with others at their desk—phone calls, two to three person meetings, or two persons working side-by-side
- Comfortable furniture and lighting at desk for working a long stretch of time
- Access to natural light and outside views from individual workspaces
- Work surface and storage at desk for frequently accessed paper documents
- Quiet places to go for concentrative work and conference calls
- Access to meeting rooms for both ad hoc and scheduled meetings
- Mobile technology and infrastructure for working away from the desk—laptops, power and data outlets everywhere, VOIP phones, etc.

